

Summary Report:

Pharmacists

Wednesday 15 April 2015 | 6:00 pm
Somerdale Room, Fry's Conference Centre, Keynsham

Q&A session

Where is the money coming from?

Budgets are from across the CCG and Local Authority

Will the available budget change as a result of the general election?

It is not known at this stage what affect the general election will have on available budgets, but at present there are no specific savings targets attributed to this specific project

Why is primary care not considered a community service?

Primary care commissioning is contracted for nationally and commissioned by NHS England but it is crucial that primary care is aligned with this review.

Should we not simplify the system so that you don't need navigators?

This role would be about assisting professionals as well as individuals to navigate along complex care pathways.

Opportunities

- There are more services in pharmacies than we use, they are delivering into the local community e.g. pharmacy delivery. We need to explore further enhanced services with these providers. Pharmacists are held back from expanding these services for a number of reasons such as funding, training, workforce capability etc.
- Pharmacists don't have appointments or waiting lists and are a really flexible workforce that are available at the point of need

Barriers

- There is a misunderstanding of what community pharmacists do so further work is required to promote the range of services that can be delivered.
- 95% of funding comes from health contracts and therefore funding streams would need to change in order to expand services
- We need to improve information flows
- There are 39 pharmacists in B&NES that operate as separate business entities so any commissioning strategy would need to be applicable to all. Pharmacists recognise that there is an opportunity to progress jointly.
- Further consideration must be given to how these services operate so that pharmacies can refer to other services aside from the GP.
- Workforce development is required to develop skills to handle more referrals.